

**Cynthia Benedict Goering PT, MA, LMHC**

2400 NW 80<sup>th</sup> Street

PMB 625

Seattle, WA 98117

206.922.4885

[www.cynthiagoering.com](http://www.cynthiagoering.com)

WA State Mental Health Counselor License: LH60468965

**Disclosure, Practice Policies, and Informed Consent**

**Welcome to my counseling practice. Before we start counseling, it is both my desire and a requirement of both state and federal law that I provide you with the following information. Signing this form establishes our contract for therapy services.**

**Degrees and Training**

I earned my Bachelor of Science degree in Physical Therapy in 1999. For many years I worked as a Physical Therapist in acute care hospitals, rehabilitation facilities, skilled nursing facilities, outpatient clinics and home health with people of all ages. In 2008, I earned my Master of Arts degree in Counseling Psychology. I am a state-licensed Licensed Mental Health Counselor. I continue my post-graduate education through professional trainings, supervision, and consultation. I have worked in private practice with adolescents and adults since 2009. My areas of specialty include, but are not limited to: depression, anxiety, grief and loss, abusive and traumatic experiences, intimate and familial relationship struggles, fertility issues including abortion, miscarriage and infertility, women's issues, life transitions and chronic illness.

**Identity and Stance**

I identify as a Caucasian of English, French and German descent, English-speaking, cisgendered, heterosexual, able-bodied, US born, middle-class, middle-age, female health care provider. I am an advocate for reproductive and abortion rights. I endorse and affirm the rights of those who identify otherwise such as those who identify as BIPOC, LGBTQQAIP+, disabled, an immigrant. I approach my work with those who identify differently than I with respect, humility, and the intent to hold myself to account. I recognize that all parts of my identity and background influence my worldview, and that some, because of our societal systems, grant me undue privilege and therefore contribute to my position of power in our society. I practice from an antiracist-striving stance. I affirm and acknowledge that systemic racism has existed for centuries and has intimately influenced the structure and fabric of and every aspect of society. I recognize that I personally have benefitted from these systems. I endeavor, in my professional and personal life, to challenge and dismantle these systems, and to advocate and fight for the proliferation of equality, justice and profound kindness in our world. I continue to reflect on my experiences and roles in various contexts with the intent to understand myself more deeply, so that I may more fully and authentically support you in doing the same.

**Counseling Orientation**

Our relationship is the primary context for change. My intent is to create a safe space for you to discover and live out your truest self. I view the counseling process as one that is based upon the formation of a dynamic alliance with you, the client(s), to explore the nature of your dissatisfaction or discontent. I believe that the struggles that bring people to therapy are often symptoms of deeper unsettledness. Thus, to address the current symptoms of your distress we often need to look beneath the surface and reflect on your life up to this point and use that data to enhance your awareness and assist you in deliberately and consciously choosing who you want to be. I believe that relationships are immeasurably influential upon the development of your beliefs, ideas, thoughts, and therefore choices. We may explore the intricacies of these relationships and their influence on your specific struggles in an effort to find and address the sources of these struggles. We will explore how your way of relating contributes to the nature of your relationships, with the hope of cultivating awareness, acceptance, and volition. By seeking and attending to the source of your distress we will address the symptoms as well. We will work together to identify fears and obstacles stemming from the past that keep you from relating most authentically with others. Your ability to be open and honest with me will greatly enhance the effectiveness of your therapy.

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**Confidentiality**

There is a legal privilege in the State of Washington protecting the confidentiality of the information that you share with me. As a professional, I can assure you that I strive to maintain the strictest ethical standards of confidentiality. There are legal **exceptions** to client confidentiality. The following situations are those in which the information you have shared with me may be shared with others:

1. If you sign a Consent to Obtain and Release Information form.
2. If you are a minor, I may discuss with your parents or guardians some of the information from counseling.
3. If you are a minor and a victim of a crime, I may testify at an inquiry concerning the crime.
4. If you and your partner are both seeing me for couples counseling, I may, at my discretion, discuss information with your spouse that you have revealed to me. Please inform me of your wishes to keep any information confidential. I will honor these wishes unless there is a threat of harm to oneself or someone else that is perceived to be serious therein.
5. In the event of a medical emergency, information deemed necessary for treatment may be released.
6. In the event of a threat of harm to oneself or someone else that is perceived to be serious, the proper individuals must be contacted. This may include the individual(s) against whom a threat is made and / or law enforcement agencies. A counselor is not required to treat as confidential a communication that reveals the contemplation or commission of a crime or harmful act.
7. In the event of suspected abuse of a child, dependent adult or elder, proper authorities must be contacted. The abuse does not have to be personally witnessed by the counselor.
8. If you register a complaint with the Washington State Department of Health, information will be released as requested or required by the State to resolve the issue.
9. If ordered by a judge or other judicial officers, information regarding your treatment must be disclosed.
10. If an attorney in the State of Washington duly subpoenas your records, they will be released unless you file a protection order within 14 days of the subpoena.
11. In the event of a client's death or disability, information will be released as authorized by the client's personal representative or beneficiary.

When it is possible, we will discuss any exceptions to confidentiality as they arise.

I use an online, HIPAA-compliant bookkeeping software program called QuickBooks. I will take all measures possible to protect your Personal Health Information (PHI) and minimize the amount of information stored within this program, however it is not possible to completely delete your personal information as it is linked with financial records. By signing this document, you are consenting to your information being stored in this program.

**Services Provided**

I provide active listening, compassionate validation and questions intended to aid in gaining clarity and insight derived from the following techniques: Mindfulness-Based Cognitive Therapy, Emotion-Focused Therapy, and Person-Centered Therapy. The underlying theories and beliefs that my work is based upon reside in Relational Psychotherapy, Self Psychology, Interpersonal Neurobiology, and Attachment Theory.

The procedure codes (CPT: Current Procedural Terminology) that I typically use are:

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- 90791: integrated biopsychosocial assessment, including history, mental status, and recommendations
- 90837: therapy session that lasts at least 53 minutes
- 99534: continuation of therapy session that lasts an additional 30-74 minutes.

When a client is in high distress or experiencing complex or life-threatening circumstances that demand immediate attention and we meet for a previously unscheduled session, I use specific crisis-related codes:

- 90839: emergent therapy session that lasts 60 minutes
- 90840: continuation of emergent therapy session that lasts each additional 30 minutes.

The diagnostic codes (using a system called ICD10: International Classification of Diseases – version 10) that often align with clients' presentations in the outpatient setting are in the anxiety, depression, and trauma-related categories. Client presentations, at times, include substance use and abuse as well as neurodevelopmental differences and disabilities. This is only a partial list and is not inclusive.

The therapeutic process often lasts several months to a year or two. Generally, you can expect to meet weekly until services are terminated. My approach is relational in nature meaning that the therapeutic alliance is a main medium for change and growth, thus some time is required in order to create and nurture the safety and connection in the therapeutic space. We reassess the progress, movement and discoveries and reevaluate plans and goals of the work periodically.

This document, along with the Financial Agreement, meets the requirements of a Good Faith Estimate (GFE) as described in the federal No Surprises Act which went into effect in January 2022. This GFE is in effect for this calendar year. If needed, I will provide a new GFE each calendar year that we work together.

### **Choosing a Counselor and Termination**

You have the right to choose a counselor who best suits your needs and purposes. You may seek a second opinion from another mental health practitioner, and you may terminate therapy at any time. It is every client's right to disengage from counseling with or without notice to the treatment provider. However, I request and appreciate notification, and I recommend one final session to discuss termination as well as counseling goals and progress. If we do not meet for a final session, I will terminate the episode of care 60-90 days after our last contact. I will make every effort to inform you of this. If, at any point, you have questions or concerns about our therapeutic relationship or the direction of our work together, I invite you to address them with me.

### **Consultations**

I regularly consult with other health professionals regarding clients with whom I am working. This allows me to serve you better, gaining other perspectives and ideas that may help you reach your goals. These consultations are obtained in such a way that confidentiality is maintained.

### **Scheduling Appointments**

Appointments are generally made on a weekly basis. Subsequent appointments are scheduled at the beginning of each session as appointment times are not automatically held open for you from week to week. Typically, the session duration is 53-60 minutes. However, I do offer longer sessions of 90 minutes duration when the circumstances warrant longer session times. Additionally, there may be times when it may be appropriate to meet more or less often. We will discuss these

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variations on a case-by-case basis.

Please note that when we schedule an appointment, I am reserving that time for you. **If you are unable to be present for your scheduled appointment for any reason, please notify me at least 48 hours in advance of the scheduled time. If you fail to do so, payment or payment arrangements for that session will need to be made before or during our next scheduled session. Insurance companies do not cover fees in these cases. I waive fees associated with the missed session or late cancellation if it is due to sudden illness of you or a dependent family member or due to unforeseen emergency.**

### **Communication**

I use a secure, HIPAA-compliant online platform for communication called Spruce. You may send a voice or electronic message for me by calling the phone number above or by accessing the Spruce app 24 hours a day, 7 days per week. I check that app on a regular basis, and I will make every effort to respond to you within 2 business days. Please know that all communication sent and received outside of our sessions become a part of your medical record.

If I need to contact you between sessions, typically for scheduling purposes, I will send a message or call you via Spruce. If I have not received a response from you, I may attempt to contact you via phone, text or email using the contact information and consent that you have provided on the Intake Form. These measures are to protect your privacy and confidentiality and are in accordance with the highest ethical standards of my profession.

Barring prior arrangement, our work will take place virtually via Spruce. There may be circumstances in which it is appropriate to conduct one or more scheduled sessions in person. (I will abide by the public health recommendations set forth by the CDC and WA DOH in order to curb the spread of COVID-19 and minimize our risks to each other.) Ideally, we will arrange this during the prior session, though arrangements may need to be made by phone or messaging on Spruce. Unscheduled telephone conversations requested by a client may result in a fee being charged according to my rate schedule. Generally, phone calls up to 15 minutes are free of charge. Phone calls greater than 15 minutes in duration will be subject to a fee in 15-minute increments. Health insurance benefits may not cover sessions carried out by phone; thus payment arrangements may need to be made.

By signing this form, you are agreeing not to hold me, Cynthia Benedict Goering, responsible for any breach of confidentiality that may result from someone else accessing the information contained in any form of communication outside of in-person meetings. This release may be revoked at any time by writing a revocation and is valid until such revocation is received by my office.

### **Use of Electronic Devices During Sessions**

Use of any kind of electronic audio or video recording device is not permitted during therapy sessions. On the rare occasion that I need to record a session or part of a session, I will request your written permission and provide you with the intent and purpose of the recording.

### **Legal Information and Identification**

Those practicing counseling for a fee must be registered and licensed with the Washington State Department of Health for the protection of the public health and safety. Registration of an individual with the department does not include recognition

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of any practice standards, nor does it necessarily imply the effectiveness of any treatment. My WA State Mental Health Counselor License number is LH60468965.

The purpose of the Counselor Credentialing Act (Chapter 18.19 RCW) is a) to provide protection for public health and safety; and b) to empower the citizens of the State of Washington by providing a complaint process against those counselors who would commit acts of unprofessional conduct. If you believe that I have been unethical in our work and still believe so after discussing your concern with me, you may contact the state: Department of Health - Counselor Programs, P.O. Box 47869, Olympia, WA 98504-7869. The phone number is 360.664.9098.

My National Provider Identification Number (NPI) is 1326253691. My Tax Identification Number (TIN) is 26-4300021.

### **Billing and Insurance Information**

My fee schedule is provided in the Financial Agreement. Payments are to be made before or at the beginning of each session unless other payment arrangements have been made. Fees may increase periodically, and thus the fees are subject to change with minimum notification of two weeks.

You will be charged a no-show fee for missed or cancelled appointments unless I am notified at least 48 hours in advance. The fees for missed sessions or cancellations within 48 hours of a scheduled appointment are not reimbursable by insurance. Therefore, paying these fees in full are your responsibility. There are exceptions in the cases of sudden illness or emergencies.

If you have insurance coverage that you'd like to use to pay for your therapy, please inform me of this, so that we may make arrangements for payment. If I am a contracted provider with your insurance company, I will submit an electronic claim following our sessions. You will be responsible for your portion of the fees including, but not limited to co-payment, co-insurance, and deductible. I will send you a receipt for your payment if you request this and if you consent to receiving these documents via email.

It is typical for an insurance company to require certain information to process a claim. This information includes, but is not limited to: dates of services, diagnostic codes, and procedure codes. Some insurance companies require additional information including, but not limited to: treatment plan or goals, prognosis, progress made, and interventions used. Your signature at the end of this document authorizes me to contact your insurance company and to disclose your health information to the extent necessary for the purpose of processing your claims. I have no control over or knowledge of the use of that information by the insurance company or the access of that information. With this document, I am informing you that submitting a mental health claim for reimbursement carries a certain amount of risk to confidentiality, privacy, or future eligibility to obtain health or life insurance. I do not have any control over any aspect of their governance or guidelines given that the health insurance contract is between you and the company, and possibly your employer. I encourage you to be an informed consumer of health care, and to be aware of the benefits and limitations of your health insurance policy. Please voice any concerns or questions that you have in this regard with me.

If I am an out-of-network provider with your insurance company, you may be able to receive some reimbursement for my services. I recommend that you contact your insurance company to find out the specific information required for you to receive reimbursement. It is your responsibility to provide this information to me. I will then prepare a document for you to submit to your insurance company. It is very important that you understand exactly what mental health services your

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insurance policy covers. It is your responsibility to obtain authorizations and referrals when required.

In the event that my services are not covered by your insurance company whether I am considered in-network or out-of-network, all charges incurred will be your responsibility.

Upon request, I will provide documentation including, but not limited to: requests for reimbursement from third party payors, receipts for fees paid. The preparation of these documents will incur a fee equivalent to my hourly therapy rate and is not typically covered by insurance.

### **Benefits and Risks of Psychotherapy**

Research has shown that most of the common approaches to therapy are about equally successful. In general, psychotherapy clients are better off after therapy than they were before it, and they are better off after therapy than 80% of untreated persons.

Therapy is very helpful when the client is depressed, anxious, unhappy, a survivor of trauma, or suffering from a life problem which requires much emotional energy. People who can talk and listen reasonably well, who are comfortable being alone with another person, and who are willing to pay attention to their own feelings, thoughts, and motivations probably will do well in psychotherapy. Sometimes, the benefits of psychotherapy can be enhanced by medications and other modalities designed to decrease depression or anxiety symptoms.

There are potential risks to psychotherapy. People may initially feel worse as the therapy progresses. Therapy may unearth hidden or buried pains. In rare cases, psychotherapy may even trigger some people to have thoughts about wanting to hurt themselves or end their lives. I can help you understand and cope with these feelings safely and can direct therapy to be more supportive until you are feeling stronger. I will also share and educate you on other resources that can provide other ideas and support for you in between the therapy sessions. Please share if you experience any frightening or dangerous thoughts or feelings, or if you are considering harming yourself or someone else.

Some clients develop strong feelings about their therapists. This is especially true in longer therapies. Such feelings are normal, even if sometimes uncomfortable or confusing. My request is that you would bring them to the session so that we might explore them and understand how to manage them.

Therapy can complicate your life. Therapy is often about making changes, seeing yourself, others, relationships, and the world in different ways. Therapy can change some beliefs that you held, and therefore can shift ways that you think, feel, relate, behave, and show up in the world. I will walk with you through these changes, helping you anticipate them and supporting you through them.

There is typically some amount of personal financial cost. Usually, if you have health insurance, those benefits will cover some portion of the fees. I recommend that you contact an insurance representative at least annually to better understand your benefits, what you will be responsible for, and what the insurance company has committed to pay for.

Regarding advice, research shows that a therapist's advice is often no more helpful than anyone else's. I endeavor to support you in utilizing your internal wisdom and various resources to move forward in the direction that you choose.

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Finally, not all therapy is effective. If you have been in therapy for some time, and it does not feel like you are making progress, please share this with me. A change, such as a different approach or a different therapist may help you reach your goals more effectively. I have a deep understanding of this and encourage each person to obtain the support and experience that resonates most deeply with them.

**Unexpected therapist absence**

In the event of my unplanned absence from practice, whether due to injury, illness, death, or any other reason, I maintain a detailed Professional Will with instructions for an Executor to inform you of my status and ensure your continued care in accordance with your needs. You authorize the Executor and Secondary Executor to access your treatment and financial records only in accordance with the terms of my Professional Will, and only in the event that I experience an event that has caused or is likely to cause a significant unplanned absence from practice.

**Emergencies**

I do not provide emergent services. If you are experiencing an urgent or emergent matter that requires immediate attention, please call one of the following numbers for help:

**General Emergencies: 911**

**Crisis Line (King County): 206.461.3222**

**Crisis Line (Snohomish County): 425.258.4357 or 1.800.223.8145**

**Thank you** for your interest in counseling with me. I look forward to working with you.

\*\*\*\*\*

*I have read and understand the information presented in this document. I agree to the conditions of this therapy contract. I understand that I may have a copy of this contract upon request.*

\_\_\_\_\_  
Client's Name – Printed

\_\_\_\_\_  
Date of Birth

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Therapist's Signature

\_\_\_\_\_  
Date

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**Notice of Privacy Practices**

**This document describes how your medical record and health information may be used and disclosed, and how you can access this information.**

The law protects the privacy of information we create and obtain in providing health care services to you under the Health Insurance Portability & Accountability Act of 1996 (HIPAA). Your protected health information includes identifying information, diagnoses, treatment, information from other providers, and billing payment information related to these services. Federal and state laws allow me to use and disclose protected health information for payment purposes. I understand that your personal health information is very sensitive. I will not disclose your information to others unless you authorize me to do so, or unless the law authorizes or requires me to do so.

**Your Health Information Rights**

The health care and billing records I create and store are the property of Cynthia Goering. The protected health information (PHI) in it belongs to you. You have a right to:

- Receive, read, and ask questions about this document.
- Ask me to restrict certain uses and disclosures. You must deliver these requests in writing to me.
- Request and receive from me a paper copy of my most current Notice of Privacy Practices.
- Request that you be allowed to view and receive a copy of your records.
- Request that I review a denial of access to your records.
- Ask me to change something in your records. This request must be received in writing. If your request is denied, you may write a statement of disagreement. It will be stored in your medical record and included with any release of your records.
- Request a list of disclosures of your records without charge every 12 months. Requests made more frequently will require a fee to process. Please sign, date, and give me your request in writing. The list may not include disclosures for treatment, payment, or health care operations.
- Ask that your records be given to you by another means.
- Cancel prior authorizations to use or disclose health information by giving me a written revocation. Your revocation does not affect information that has already been released. It also does not affect any action taken before I have the cancellation. If the purpose of an authorization was to obtain payment, the cancellation will not go into effect until payment has been received.

\*\*\*\*\*

*I have been informed of and understand Cynthia Goering's privacy practices.*

\_\_\_\_\_  
Client's Name - Printed

\_\_\_\_\_  
Date of Birth

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date

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**Financial Agreement**

Client's Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Self-Pay / Out-of-network / Uninsured:** Yes No

If **yes**, I understand that I am fully responsible for all fees incurred. I am responsible for paying full rate at the time of service and for submitting requests for reimbursement to my insurance company.

\*\*\*\*\*

**In-network Insurance:** Yes No

If **yes**, I understand that I am responsible for any deductibles, coinsurances, co-pays as defined by my insurance policy. I understand that I am responsible for obtaining pre-authorization and referrals for services, and that failure to do so may result in the full fee being charged to me.

**Primary Insurance Coverage**

Insurance Company: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Subscriber Name: \_\_\_\_\_  
Subscriber Address (if different from client's address): \_\_\_\_\_  
Relationship to Client: \_\_\_\_\_ Subscriber DOB: \_\_\_\_\_  
Insurance ID Number: \_\_\_\_\_ Plan or Group Number: \_\_\_\_\_  
Subscriber's Employer: \_\_\_\_\_

**Secondary Insurance Coverage**

Insurance Company: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Subscriber Name: \_\_\_\_\_  
Subscriber Address (if different from client's address): \_\_\_\_\_  
Relationship to Client: \_\_\_\_\_ Subscriber DOB: \_\_\_\_\_  
Insurance ID Number: \_\_\_\_\_ Plan or Group Number: \_\_\_\_\_  
Subscriber's Employer: \_\_\_\_\_

**Terms and Conditions**

- **Missed Session / Late Cancellation Policy: I understand that I am agreeing to pay for the clinician's time. I understand that I will be charged a fee for missed or canceled appointments since insurance does not cover these fees unless I notify Cynthia Goering at least 48 hours in advance. The associated fees may be charged to my credit card if payment or payment arrangements are not made. I understand that there are exceptions in the cases of my or an immediate family member's sudden illness or emergency.**
- I authorize the release of medical information necessary to process my claim.
- I authorize my insurance carrier to pay Cynthia Goering directly. All in-network insurance payments will be disbursed to BeingWell PLLC, Cynthia Goering, 2400 NW 80<sup>th</sup> Street, PMB 625, Seattle, WA 98117. I agree to forward any in-network insurance payments I might receive directly to BeingWell PLLC / Cynthia Goering. **Having health insurance does not guarantee benefits. I am responsible for fees that are not covered by**

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**insurance.**

- Unscheduled telephone conversations requested by a client may result in a fee being charged according to my rate schedule. Generally, phone calls up to 15 minutes are free of charge. Phone calls greater than 15 minutes in duration will be subject to a fee in 15-minute increments. Health insurance may not cover sessions carried out by phone, thus payment arrangements may need to be made.
- It is my responsibility to inform my therapist of any changes in my financial or insurance status.
- I understand that my portion of the fee is due at the time of service unless arrangements have been made with the therapist. I agree to pay all fees for which I am responsible promptly, and I understand that failure to do so may result in termination of services.
- I understand that the duration of therapy will be determined by me, therefore the estimate of the overall cost of this episode of therapy is dependent upon this determination.
- A fee will be charged for returned checks, insufficient funds, or any other problems with payments.
- Unpaid fees are subject to collection.

Below are the rates for therapy services:

- |  |       |
|--|-------|
| • Assessment and Re-assessment Session | \$200 |
| ○ 53-55 minutes                        |       |
| • Session                              | \$150 |
| ○ 53-55 minutes                        |       |
| • Extended Session                     | \$290 |
| ○ 90+ minutes                          |       |
| • Crisis Therapy Session               | \$150 |
| ○ 30-60 minutes                        |       |
| • Extended Crisis Therapy Session      | \$270 |
| ○ 90 minutes                           |       |
| • Missed Session / Late Cancellation   | \$150 |

\*\*\*\*\*

*I have read and I agree to the above conditions.*

\_\_\_\_\_  
 Client's or Responsible Party's Signature

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Client's or Responsible Party's Signature

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Therapist's Signature

\_\_\_\_\_  
 Date

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**Emergency Notification**

Please list the names and contact information for 2 individuals whom you would like me to notify, in case of emergency:

\_\_\_\_\_  
Name

\_\_\_\_\_  
Address

\_\_\_\_\_  
Preferred phone number

\_\_\_\_\_  
Secondary phone number

\_\_\_\_\_  
Relationship to you

\*\*\*\*\*

\_\_\_\_\_  
Name

\_\_\_\_\_  
Address

\_\_\_\_\_  
Preferred phone number

\_\_\_\_\_  
Secondary phone number

\_\_\_\_\_  
Relationship to you

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date

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### Internet and Social Media Policy

**This document outlines my policies related to the use of the internet and social media. Please read it in order to understand how I conduct myself on the internet as a mental health professional and how you can expect me to respond to various interactions that may occur between us on the internet. If you have any questions about anything within this document, I encourage you to ask me when we meet. As new technology develops and the internet changes, there may be times when I need to update this policy. If I do so, I will notify you verbally during a session.**

#### **Friending**

I do not accept friend or contact requests from current or former clients on any social networking site (Facebook, LinkedIn, etc.). I believe that adding clients as friends or contacts on these sites can compromise your confidentiality and our respective privacy. It may also blur the boundaries of our therapeutic relationship. As of May 2017, my business Facebook page has been deleted after concluding that the potential risks of maintaining such a page outweigh any potential gains. My reasoning is that I believe casual viewing of clients' online content outside of the therapy hour can create confusion in regard to whether it's being done as a part of your treatment or to satisfy my personal curiosity. In addition, viewing your online activities without your consent and without our explicit arrangement regarding a specific purpose could potentially have a negative influence on our working relationship. If there are things from your online life that you wish to share with me, please bring them into our sessions where we can view and explore them together during the therapy hour.

#### **Interacting**

Please do not use messaging on social networking sites such as Facebook or LinkedIn to contact me. These sites are not secure, and I may not read these messages in a timely fashion. Do not use wall postings, @replies, or other means of engaging with me online if we have an already established client / therapist relationship. Engaging with me this way could compromise your confidentiality. It may also create the possibility that these exchanges become a part of your legal medical record and will need to be documented and archived in your medical chart.

#### **Use of Search Engines**

It is NOT a regular part of my practice to search for clients on Google or Facebook or other search engines. Extremely rare exceptions may be made during times of crisis. If I have a reason to suspect that you are in danger and you have not been in touch with me via our usual means (attending appointments, phone, text or email) there might be an instance in which using a search engine (to find you, to find someone close to you, or to check on your recent status updates) becomes necessary as part of ensuring your welfare. These are unusual situations, and if I ever resort to such means, I will fully document it and discuss it with you when we meet next.

#### **Business Review Sites**

You may find my psychology practice on sites such as Yelp, Healthgrades, Yahoo Local, Bing, or other places which list businesses. Some of these sites include forums in which users rate their providers and add reviews. Many of these sites comb search engines for business listings and automatically add listings regardless of whether the business has added itself to the site. If you should find my listing on any of these sites, please know that my listing is NOT a request for a testimonial, rating, or endorsement from you as my client.

**Cynthia Benedict Goering PT, MA, LMHC**  
2400 NW 80<sup>th</sup> Street  
PMB 625  
Seattle, WA 98117  
206.922.4885  
[www.cynthiagoering.com](http://www.cynthiagoering.com)  
WA State Mental Health Counselor License: LH60468965

The American Psychological Association’s Ethics Code states under Principle 5.05 that it is unethical for psychologists to solicit testimonials: “Psychologists do not solicit testimonials from current therapy clients / patients or other persons who because of their particular circumstances are vulnerable to undue influence.”

Of course, you have a right to express yourself on any site you wish. But due to confidentiality, I cannot respond to any review on any of these sites whether it is positive or negative. I urge you to take your own privacy as seriously as I take my commitment of confidentiality to you. Please be aware that if you are using these sites to communicate indirectly with me about your feelings about our work, there is a good possibility that I may never see it. If we are working together, I hope that you will bring your feelings and reactions to our work directly into the therapy process. This can be an important part of therapy, even if you decide we are not a good fit. None of this is meant to keep you from sharing that you are in therapy with me wherever and with whomever you like. Confidentiality means that I cannot tell people that you are my client, and my Ethics Code prohibits me from requesting testimonials. But you are more than welcome to tell anyone you wish that I am your therapist or how you feel about the treatment I provided to you, in any forum of your choosing.

If you do choose to write something on a business review site, I hope you will keep in mind that you may be sharing personally revealing information in a public forum. I urge you to create a pseudonym that is not linked to your regular email address or friend networks for your own privacy and protection.

**Location-Based Services**

If you use location-based services on your mobile phone, you may wish to be aware of the privacy issues related to using these services. I do not place my practice as a check-in location on various sites such as Foursquare, Gowalla, Loopt, etc. However, if you have GPS tracking enabled on your device, it is possible that others may surmise that you are a therapy client due to regular visits at my office. Please be aware of this risk if you are intentionally “checking in,” from my office or if you have a passive LBS app enabled on your phone.

**Conclusion**

Thank you for taking the time to review my Internet and Social Media Policy. If you have questions or concerns about any of these policies and procedures or regarding our potential interactions on the internet, please bring them to my attention so that we may discuss them.

\*\*\*\*\*

*I have read and understand the information presented in this document. I understand that I may have a copy of this document upon request.*

\_\_\_\_\_  
Client’s Signature

\_\_\_\_\_  
Date

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**Intake Form**

Date: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Name: \_\_\_\_\_

Last Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Gender Identity: \_\_\_\_\_ Pronouns: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_ Email Address: \_\_\_\_\_

Primary Phone: \_\_\_\_\_ Please circle: mobile home work

Secondary Phone: \_\_\_\_\_ Please circle: mobile home work

If I am unable to contact you via Spruce\*, which modalities would you prefer I use to contact you: (please circle all that apply)

primary phone          secondary phone          email          text          postal service

(\*Spruce is the secure, HIPAA-compliant online platform that I use for all client communications and telehealth sessions. I use the least information possible in all communications in an effort to protect your Personal Health Information (PHI), however please know that there are risks of communicating using any of these methods.)

Employer / School: \_\_\_\_\_ Occupation / Studying: \_\_\_\_\_

Relationship Status: \_\_\_\_\_ Spouse / Partner's Name: \_\_\_\_\_

Names and ages of children: \_\_\_\_\_  
\*\*\*\*\*

Briefly tell me about the concerns that have brought you to counseling.

How would you like your life to be different as a result of counseling?

Please list any physical or mental health conditions for which you have received or are currently receiving treatment.

Are you currently under medical care? Yes / No

Name and Phone Number of Primary Care Physician:

Please list all prescribed and over-the-counter medications including naturopathic and homeopathic remedies?

Please list any psychiatric / mental health medications you are taking or have taken.

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Have you previously been under the care of a psychiatrist, psychologist, or counselor? Yes / No  
If yes, please give the name, date, and location of the therapy and briefly explain the nature of the problem which required attention:

Please circle any of the following matters that pertain to you:

- |                 |                    |                       |                     |
|-----------------|--------------------|-----------------------|---------------------|
| Anxiety         | Depression         | Fears / Phobias       | Eating Disorders    |
| Sexual Problems | Suicidal Thoughts  | Separation / Divorce  | Relationship Stress |
| Finances        | Drug / Alcohol Use | Career Choices        | Anger               |
| Impulse Control | Overall Stress     | Insomnia              | Religious Matters   |
| Work Stress     | Health Problems    | Cutting / Self-Injury | Thought Patterns    |

Other:

Have you ever been hospitalized for a psychiatric or mental health reason? Yes / No  
When? Where? For what reason? Outcome?

Have you ever been in a drug or alcohol treatment program? Yes / No  
Where? How long? Outcome?

Have you ever attempted suicide? Yes / No  
Please provide circumstances as able:

Do you currently have suicidal thoughts or intentions? Yes / No

Please rate your overall physical condition (*please circle*):      very good      good      average      poor  
Have you experienced recent:    weight gain    weight loss?  
Is there anything else you would like to share with me prior to beginning your treatment?

How did you find me?

\*\*\*\*\*

*By signing below, I am confirming that the above information is true and accurate to the best of my knowledge. Additionally, I am agreeing to the methods of communication outlined above.*

\_\_\_\_\_  
Client's Signature

\_\_\_\_\_  
Date